

Warranty Claim

1. Report of the defect / damage

The damage must be reported immediately to the after sales service of ROHR Spezialfahrzeuge GmbH.

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2. Permission to repair

If there is a justified claim, ROHR will release a written repair approval and will provide you with a Warranty Number (e.g. "1601000011").

3. Warranty Claim

After the repair work is completed according to the repair approval, please return the warranty claim together with any invoices, repair approvals, old parts, etc. back to:

ROHR Spezialfahrzeuge GmbH

-Warranty Department-

Ittlinger Straße 157

94315 Straubing

GERMANY

4. Labelling

Please indicate on all shipments to ROHR (old parts, invoices, etc.) the corresponding reference number (Warranty Number). Any old parts or invoices sent to ROHR without this reference number cannot be associated and will be returned to the sender.

Warranty No.*:

Warranty Claim

Claimant

Company*:

Mr. / Mrs.*:

Street*:

Tel*:

Zip code / city*:

E-Mail*:

Vehicle:

Box-type Vehicle

Tanker Vehicle

Other

License number:

VIN*:

Customer:

Tank number:

Defect / Damage*:

Please provide a detailed description of the defect / damage!

Date*:

Enclosed documents or parts:

Invoice

Old part

Repair approval

Please print the warranty claim and send it with all necessary documents and old parts, if any, to the address, specified on page 1.

All fields marked with* are required and have to be completed in order to be able to process your warranty claim!